Ellab Product Warranty
2025

*See final page for special warranties

	Warranty Months	Max cycles within warranty time	Remarks
TS Pro Reader Stations	24		
TS Pro Sky Access Point	24		
Sky Remote Antenna	24		
Sky Module	24	1500	
TS Pro Datalogger Pro, Pro X/XL, Basic/Basic L	Default 24/ extra purchase 60	2000/5000	5-year warranty only option for initial purchase.
TSP Replacement Logger Board	12		*Logger replacement program
Ellab battery for Pro, LyoPro, Compact, Frigo	3	250	*Consumable item
TSP Compact Logger, Rigid Sensor	24	1500	
TSP Compact Logger, Semiflex Sensor	24 for logger electronics. 12 for sensor	1500/750	*Semiflex replacement program
TSP Compact Logger, Smartflex Sensor	24 for logger electronics. Sensor consumable.	1500	*Smartflex replacement program
TSP Frigo Logger Rigid Sensor	24	1500	
TSP Frigo Logger Semiflex Sensor	24 for logger electronics. 12 for sensor	1500/750	*Semiflex replacement program
TSP Frigo Logger Smartflex Sensor	24 for logger electronics. Sensor is consumable item	1500	*Smartflex replacement program
TSP Mini Logger	24	1500	*Logger replacement program
TSP Micro Logger	24	1500	*Logger replacement program
Mini and Micro Logger Battery	No	No	*Consumable item
SteriSense Logger	24	2000	
Bowie Dick Sensor	24	2000	
TSP Rigid Sensor	24	2000	
TSP TC Sensor	24		TC wire consumable item
TSP RH ETO Sensor	24		All RH generations
TSP RH Stability Chamber Sensor	24		
TSP Semiflex Sensor and Rugged Flex Sensor	12	750	*Semiflex replacement program
TSP Smartflex Sensor	3		*Smartflex replacement program
TSP Pressure Sensor	24	1500	
TSP Vacuum Sensor	24	1500	
TSP AutoMarker Sensor	24		
TSP Conductivity Sensor	24	1500	
TSP CO2 Sensor	24		

*Note:

That all warranty periods are based on normal use defined as equal to 750 studies or less per year

Custom developed items or modifications to existing products are not covered under standard warranty period

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Product	Warranty (months)	Cycles/Uses	Notes
TrackSense Pro Fixtures and Packing Glands	No	No	
TS LyoPro Reader Station	24		
TS LyoPro Access Point	24		
TS LyoPro Logger	24	1500	TC wire is *consumable item
TSP Thermal Barrier	24		All types
E-Val Pro Module	24		Discontinued
E-Val Pro Module, Refurbished	12		
E-Val Pro Array	24		
E-Val Pro Battery	No	No	*Consumable item
E-Val Pro Pressure Sensor	24	1500	
EVF Slipring	24		
EVF/EVP/EVPP Silicon TC	No		*Consumable item
EVF/EVP/EVPP Flex (PTFE) TC	No		*Consumable item
EVF/EVP/EVPP Kapton TC	No		*Consumable Item
EVF/EVP/EVPP Metal Shielded TC	No		*Consumable item
EVP ID Plug	24		
EVP/EVPP Accessories and Packing Glands	No	No	
E-Val Pro LVDT Sensor	12		
E-Val Pro Plus	24		
ETS Box	24		
ETS Probe	24	1500	
ETI Display/Indicator	24		
ETI Probe	24	1500	
ETI Rechargeable Battery	No	No	*Consumable item
Dry Block	12		Ametek specific
LiquiCal Bath	12		Fluke specific
Pyromon Pro	24		Discontinued
Pyrogen Probes	12		*Consumable Item
Medicine/Skin TC Probes	12		*Consumable Item
TrackView Pro Access Point / IceSpy Receiver	24		
TrackView Pro Transmitter / IceSpy Transmitter	24		
TrackView Pro Sensor / IceSpy Sensor	12		

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The pricing structure described below refers to the end-user.

*Logger Replacement Program:

0-24 months	Covered by warranty
24-36 months	50% of product list price
36-48 months	60% of product list price
48-60 months	80% of product list price
More than 60 months	Full product list price

*Semiflex Replacement Program, incl. calibration:

0-12 months	Covered by warranty
12-24 months	20% additional discount for distributors, customers receive 35% discount

*Smartflex Replacement Program, incl. calibration:

Only valid during the first 24 months after the initial purchase.
Distributor discount is 25%

0-3 months	Covered by warranty
3-6 months	50% of product list price
6-12 months	60% of product list price
12-18 months	80% of product list price
18-24 months	Full product list price

*Consumable item:

Product life can be less than 12 months depending on use, Ellab A/S can replace the unit after evaluation.
Battery life can be less than 3 months depending on use, Ellab A/S can replace the battery after evaluation.

*Note:

That all warranty periods are based on normal use defined as equal to 750 studies or less per year

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